



The Return on Investment (ROI) switching from a traditional phone line to a cloud-based PBX system

The Return on Investment (ROI) of switching from a traditional Business phone line to a cloudbased PBX system like Aleigo Cloud PBX can vary depending on several factors. Here are some key considerations to help you evaluate the potential ROI:

## 1. Cost Savings:

- Subscription Costs: Compare the monthly or annual fees for Aleigo Cloud PBX with the costs of maintaining traditional phone lines. Aleigo Cloud PBX offer competitive pricing and may be more cost-effective.

- Long-Distance Charges: Consider any long-distance charges associated with traditional providers services versus the included or lower-cost long-distance options offered by Aleigo Cloud PBX .

- Maintenance and Upgrades: Traditional phone systems may require expensive maintenance and upgrades, while cloud PBX systems are often maintained and updated by the provider.

### 2. Scalability:

- Aleigo Cloud PBX is highly scalable, allowing you to add or remove lines easily as your business grows or changes. This can result in cost savings compared to traditional phone systems that require physical line installations. . A cloud-based PBX may be more adaptable to future expansion compared to traditional phone lines.

# 3. Features and Productivity:

- Evaluate the features offered by Aleigo Cloud PBX compared to traditional Business phone lines. Aleigo Cloud PBX offers advanced features like virtual extensions, call forwarding, voicemail to email, and more, which can enhance productivity and communication within your organization.

### 4. Mobility and Remote Work:

- Consider the flexibility offered by a cloud-based PBX in supporting remote work and mobile employees. This can improve efficiency and may be essential in today's work environment.

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## 5. Reliability and Uptime:

- Assess the reliability and uptime of both options. Aleigo Cloud PBX offers high availability and redundancy, reducing the risk of downtime compared to traditional phone lines.

## 6. Integration:

- Aleigo Cloud PBX can integrate with your existing software and systems. Integration capabilities can streamline operations and improve ROI.

# 7. Total Cost of Ownership (TCO):

- Calculate the TCO for both options, including initial setup costs, monthly fees, maintenance expenses, and any additional costs associated with each solution.

## 8. Contract Terms:

- Review the terms of the contracts with both providers. Consider any long-term commitments, penalties for early termination, and the ability to adapt to changing business needs. Aleigo offers No-Contract service plans.

### 9. Customer Support:

- Evaluate the quality of customer support provided by both Aleigo and your current provider. Responsive and reliable support can have a significant impact on your ROI by minimizing downtime and addressing issues promptly.

To determine the specific ROI for your business, you should conduct a thorough cost-benefit analysis that takes into account your unique circumstances and requirements. This analysis should consider both the financial and operational aspects of switching to a cloud-based PBX system like Aleigo in comparison to maintaining Traditional Business phone lines and PBX systems.



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